

## DRIVING IN HIGH RISK ENVIRONMENTS

Immediately report any emergency situation to your Transport Office. If you feel threatened call the police by dialling 999.

Avoid areas of unrest. Exercise caution when in the vicinity of any large gatherings, protests, or demonstrations.

Plan for road closures. If your route brings you through an area that has seen protests, check the local news, with your Transport Manager/supervisor, or the safety department to make sure all roads along the route are open and the area you are delivering to is safe.

Contact the delivery location for current and timely situations and conditions. Traffic conditions are constantly changing.

Remain in regular communication with your transport office to provide travel updates.

Plan ahead, try to make deliveries in areas of unrest during the day, at night park in well-lit, safe areas.

Assess every situation prior to exiting the cab of your truck. If danger or exposure to large gatherings in the form of protest exist, call the transport office and request abort the delivery/collection.

Conduct thorough pre-trip inspections before departing domiciled locations; eliminate maintenance breakdowns from the equation.

Always keep doors locked and windows closed. Remove keys from unattended vehicles and ensure trailer locking and latching mechanisms are functioning properly.

If you encounter a gathering or protest, stop your vehicle, and do not drive through. Keep all doors locked, avoid any interaction, and do not provoke the group by means of any abusive actions including hand signals and call your transport manager for further instruction.

Always use your in-cab camera in an unsafe situation to document your surroundings.

Maintain continuous contact with your transport department and for specific operating procedures and follow company policy.



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Date: 15/10/25

Owner: Head of HSQE	Version: 6	QP51
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